

## Support Agencies

An Outreach Coordinator can connect you with community-based support in the police complaint process. It is a growing list and includes:

### Archway Community Services

2420 Montrose Avenue  
Abbotsford BC V2S 3S9

Phone: (604) 859-7681  
Website: [www.archway.ca](http://www.archway.ca)

Registered in 1969, Archway Community Services is a non-profit, multi-service, multi-funded community based social service agency. Archway assists all ages of people, including women escaping violence to people struggling with addictions, and people in crisis. It also assists newcomers to Canada, and people with diverse disabilities.

### Battered Women's Support Services (BWSS)

Toll Free Phone: 1 (855) 687-1868

Business Phone: (604) 687-1868  
Website: [www.bwss.org](http://www.bwss.org)

Battered Women's Support Services provides education, advocacy, and support services to assist all women in its aim to work towards the elimination of violence and to work from a feminist perspective that promotes equality for all women.

### Victoria Brain Injury Society

830 Pembroke Street Phone: (250) 598-9339  
Victoria BC V8T 1H9

Website: [www.vbis.ca](http://www.vbis.ca)

The Victoria Brain Injury Society helps people through the complexity of brain injuries, and provides individual, peer and family support.

### Coast Mental Health

293 East 11<sup>th</sup> Avenue,  
Vancouver BC V5T 2C4

Phone: (604) 872-3502  
Website: [www.coastmentalhealth.com](http://www.coastmentalhealth.com)

Coast Mental Health is a co-operative, non-profit society which fosters an environment that promotes restoring health, personal growth and a return to society for individuals with a mental illness through advocacy and providing direct programs and services.

### Covenant House

575 Drake Street (young women)  
Vancouver BC V6B 4K8  
326 West Pender Street, (young men)  
Vancouver, BC V6B 4K8

Phone: (604) 685-7474  
Website: [www.covenanthousebc.org](http://www.covenanthousebc.org)

Covenant House exists for those young people for whom there is often no one else — young people aged 16 - 24 who have either willingly fled physical, emotional and/or sexual abuse or those who have been forced from their homes.

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## Deltassist Family Services

9097 120th Street  
Delta BC V4C 6R7

Phone: (604) 594-3455  
Website: [www.deltaassist.com](http://www.deltaassist.com)

Deltassist Family and Community Services Society is a non-profit society that provides integrated and enhanced family and community services to the residents of Delta and the surrounding areas.

## First United Church

320 East Hastings Street  
Vancouver BC V6A 1P4

Phone: (604) 681-8365  
Website: [www.firstunited.ca](http://www.firstunited.ca)

First Church has always served those in need. The outreach work at First tries to keep pace with the growing demands to walk with those struggling with issues of addictions, mental illness, homelessness and poverty.

## HiM - Health Initiative for Men

310 - 1033 Davie Street  
Vancouver BC V6E 1M7

Phone: (604) 488-1001  
Website: [www.checkhimout.ca](http://www.checkhimout.ca)

Effective health promotion and service delivery engages the community and maintains relationships with community leaders and gate-keepers.

## Jewish Family Service Agency

201 - 475 East Broadway  
Vancouver BC V5T 1W9

Phone: (604) 257-5151  
Website: [www.jfsa.ca](http://www.jfsa.ca)

The Jewish Family Service Agency is a private, non-profit social service organization serving members of the Jewish and broader communities in the Lower Mainland. This agency provides resources and opportunities to strengthen and enhance the quality of life of individuals and of families as well as anticipate, identify and respond to societal and community issues and to individual needs.

## John Howard Society of Victoria

2675 Bridge Street  
Victoria BC V8T 4Y4

Phone: (250) 386-3428  
Website: [www.jhsvic.ca](http://www.jhsvic.ca)

The John Howard Society of Victoria is a self-governing, non-profit, community-based organization concerned with the prevention of crime and its effect on the community. Its mission is to: provide services to people in conflict with the law; to understand and respond to problems of crime; to work towards the prevention of crime; and to review, evaluate and respond to needs and concerns related to the justice system in order to make our community a safer place to live.

## Keeping Families Together

Phone: (604) 512-3266

Email: [hello.keepingfamielsttogether@gmail.com](mailto:hello.keepingfamielsttogether@gmail.com)  
Website: [www.keeping-families-together.com](http://www.keeping-families-together.com)

Keeping Families Together (KFT) is a grassroots peer support group that honours parents' stories while creating connection and community for those navigating the child welfare system. Preventative: Community care and support in place of unnecessary apprehensions. Informative: Open sharing and ongoing dialogue, education and reminders related to parent, child and family rights.

## Men's Therapy Centre

847 Fisgard Street  
Victoria BC V8W 1R1

Phone: (250) 381-6367  
Toll Free: 1 (866) 793-6367  
Website: [www.menstrauma.com](http://www.menstrauma.com)

The Men's Trauma Centre is a non-profit society based in Victoria, BC. The Men's Trauma Centre provides treatment and support services to adult and late adolescent males who are survivors of physical, emotional or sexual trauma as well as support for their clients' significant others.

## MOSAIC

5575 Boundary Road  
Vancouver BC V5R 2P9

Phone: (604) 254-9626  
Website: [www.mosaicbc.com](http://www.mosaicbc.com)

MOSAIC is a multilingual non-profit organization dedicated to addressing issues that affect immigrants and refugees in the course of their settlement and integration into Canadian society. MOSAIC's mandate is to support and to empower immigrant and refugee communities, helping them to address critical issues in their neighbourhoods and workplaces.

## Native Courtworker and Counselling Association of British Columbia (NCCABC)

207 – 1999 Marine Drive  
North Vancouver BC V7P 3J3

Phone: (604) 985-5355  
Website: [www.nccabc.ca](http://www.nccabc.ca)

The NCCABC is a provincial organization with a thirty-five-year history of providing services, including counselling to Indigenous peoples in conflict with the law.

<b>Lower Mainland</b>	<b>1 (877) 811-1190</b>	<b>South Coast</b>	<b>1 (877) 811-1190</b>
222 Main Street		Nanaimo	Ext: 351
Courthouse	Ext: 340	Victoria Courthouse	353
Robson Courthouse	341	Port Alberni	354
Surrey Courthouse	342	Port Hardy/Bella Bella	356
Chilliwack/Abbotsford	343	Bella Coola	358
North Vancouver/Pemberton	344	Campbell River	357
		Duncan	352
<b>Administration</b>		<b>Northern Interior</b>	<b>1 (877) 811-1190</b>
<b>Offices</b>	<b>1 (604) 985-5355</b>	Vanderhoof/	
North Vancouver	Ext: 312	Prince George	Ext: 325
Provincial Trainer	308	Quesnel/Prince George	322
Aboriginal Resource Worker	309	Dawson Creek	375
		Fort St. John	376
<b>Vancouver</b>		<b>North Coast</b>	<b>1 (877) 811-1190</b>
Downtown Community Court		Prince Rupert	Ext: 374
1-604-660-8743		Smithers/Hazelton	373
		Terrace/Kitimat	372
<b>Southern Interior</b>	<b>1 (877) 811-1190</b>	<b>Youth &amp; Family</b>	
Kamloops	Ext: 361	<b>Advocates</b>	<b>1 (877) 811-1190</b>
Williams Lake	362	Prince George	Ext: 324
Penticton	363	Terrace	371
Vernon	364		
Cranbrook	365		

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## Our Place

919 Pandora Avenue  
Victoria BC V8V 3P4

Main Phone: (250) 388-7112  
Drop-in Phone: (250) 385-2454  
Website: [www.ourplacesociety.com](http://www.ourplacesociety.com)

Our Place is a non-profit society formed by the alliance of the Open Door and The Upper Room in 2006. Our Place provides transitional housing, meals, support and advocacy, hygiene facilities, training and more, while striving to give people a hand up, not just a hand out.

## Pacific Association of First Nations Women (PAFN)

2017 Dundas Street  
Vancouver BC V5L 1J5

Phone: (604) 872-1849  
Website: [www.pafnw.wordpress.com](http://www.pafnw.wordpress.com)

PAFN exists to promote establish and maintain communication and information sharing between First Nations women, women's groups and all levels of Government within the Province of BC; to provide a holistic, social, spiritual, psychological and educational support network for First Nations Women; to research, identify and advocate on civic and social welfare issues that impact the health and well-being of First Nations women who live in BC, including but not limited to: health care, justice, family violence and housing; to develop and provide holistic, culturally appropriate health related services for First Nations women and their families; and to encourage and foster the preservation, facilitation and sharing of Aboriginal culture. PAFN achieves these goals with culturally-safe programs and services.

## Progressive Intercultural Community Services Society (PICS)

205 - 12725 80th Avenue  
Surrey BC V3W 3A6

Phone: (604) 596-7722  
Website: [www.pics.bc.ca](http://www.pics.bc.ca)

The Progressive Intercultural Community Services (PICS) Society is a registered non-profit society, charitable organization and United Way member agency that seeks to build a healthy and just society which values all cultures. To remain effective and dynamic, PICS continues to build on its strengths in partnership with the South Asian community.

## The Law Centre

Suite 225 - 850 Burdett Avenue  
Victoria BC V8W 0C7

Phone: (250) 385-1221  
Website: [www.thelawcentre.ca](http://www.thelawcentre.ca)

The Law Centre provides advice, assistance and representation to clients who cannot afford a lawyer. Thousands of persons living in the Capital Regional District are served annually. The Law Centre also provides legal education programs to the public.

## S.U.C.C.E.S.S

28 West Pender Street  
Vancouver BC V6B 1R6

Phone: (604) 684-1628  
Website: [www.success.bc.ca](http://www.success.bc.ca)

S.U.C.C.E.S.S is a multi-service agency established to promote the well being of all Canadians and immigrants. S.U.C.C.E.S.S encourages participation in the community through delivering services in five major areas: social services, employment services, business and economic development services, training and education services, and health services.

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## Victoria Disability Resource Centre

817 Fort Street  
Victoria BC V8W 1H6

Phone: (250) 595-0044  
Website: [www.drcvictoria.com](http://www.drcvictoria.com)

The Victoria Disability Resource Centre is a not-for-profit organization that helps people with all types of disabilities lead independent lives - under their control and by their choice. The DRC is a link between clients, the community organizations who serve them and services that benefit them.

## Victoria Native Friendship Centre (VNFC)

231 Regina Avenue  
Victoria BC V8Z 1J6

Phone: (250) 384-3211  
Website: [www.vnfc.ca](http://www.vnfc.ca)

The VNFC mandate is to encourage and promote the well-being of Urban Aboriginal People, by strengthening individuals, family, and community.

## Victoria Immigrant and Refugee Centre Society

1 - 1004 North Park Street  
Victoria BC V8T 1C6

Phone: (250) 361-9433  
Website: [www.vircs.bc.ca](http://www.vircs.bc.ca)

The Victoria Immigrant and Refugee Centre Society (VIRCS) is a non-profit organization founded in November 1989 by three former refugees. The centre helps immigrants, refugees, new Canadian citizens, and visible minorities settle and adapt into new lives in Greater Victoria. The multicultural staff annually serve an average of 3,000 clients from all over the world. VIRCS provides a wide range of services to its target group, assisting them with everything from settling in Victoria to finding a job.

## Victoria Women's Transition House

Community Office 6611  
100 - 3060 Cedar Hill Road  
Victoria BC V8T 3J5

Phone: (250) 592-2927  
24-hour crisis line: (250) 385-6611  
Website: [www.transitionhouse.net](http://www.transitionhouse.net)

Victoria Women's Transition House provides women who with help who need a safe place to stay, counselling, support and referrals. Programs include a 24-hour crisis line, shelter, counselling and support, programs for older women, homelessness prevention, and more.

## Women Against Violence Against Women Rape Crisis Centre (WAVAW)

24 Hour Information Line: (604) 255-6344    Phone: (604) 255-6228  
Toll Free: 1 (877) 392-7583                      Website: [www.WAVAW.ca](http://www.WAVAW.ca)

WAVAW provides support services to survivors of sexualized violence who have shared experiences of gender marginalization: cis and trans women, Two-Spirit, trans and/or non-binary people. WAVAW advocates for social and systemic change through education, outreach and activism.

## Vancouver Women's Health Collective

29 West Hastings Street  
Vancouver BC V6B 1G4

Phone: (604) 255-6228  
Website: [www.WAVAW.ca](http://www.WAVAW.ca)

The Vancouver Women's Health Collective is a non-profit organization helping self-identified women foster health, wellness and equity through feminist approaches to advocacy, shared knowledge and low-barrier programs and services.