

Support Agencies

For support and during the police complaint process, you may be connected with an external community-based agency. This assistance is facilitated through OPCC Intake Administrators.

Please contact: Intake Services
Toll Free: 1 (877) 999-8707
Fax: (250) 356-6503
Email: info@opcc.bc.ca

Archway Community Services

2420 Montrose Avenue
Abbotsford BC V2S 3S9

Website: www.archway.ca

Registered in 1969, Archway Community Services is a non-profit, multi-service, multi-funded community based social service agency. Archway assists all ages of people, including women escaping violence to people struggling with addictions, and people in crisis. It also assists newcomers to Canada, and people with diverse disabilities.

Battered Women's Support Services (BWSS)

Website: www.bwss.org

Battered Women's Support Services provides education, advocacy, and support services to assist all women in its aim to work towards the elimination of violence and to work from a feminist perspective that promotes equality for all women.

BC Aboriginal Network on Disabilities Society (BCANDS)

#6 – 1610 Island Highway
Victoria, British Columbia V9B 1H8

Website: www.bcands.bc.ca/

BCANDS provides a vast array of services to eligible individuals, families and organizations, both within Indigenous communities and urban and rural centres. If you are an Indigenous person with a disability, or a community or organization requiring disability information and support services, BCANDS may be able to assist.

Circle of Indigenous Nations (COINS)

1801 Connors Rd,
Castlegar BC V1N 3N9

Website: coinations.net

COINS is a non-profit organization established in 2013 with a very small staff. Today, COINS offers programs, services and events in many West Kootenay and Boundary communities and employs over 20 people. COINS has two buildings, our regional office in Castlegar and Aboriginal Head Start childcare program and offices in Grand Forks. There are program staff and services in many West Kootenay Boundary communities.

Victoria Brain Injury Society

830 Pembroke Street
Victoria BC V8T 1H9

Website: www.vbis.ca

The Victoria Brain Injury Society helps people through the complexity of brain injuries, and provides individual, peer and family support.

Coast Mental Health

293 East 11th Avenue,
Vancouver BC V5T 2C4

Website: www.coastmentalhealth.com

Coast Mental Health is a co-operative, non-profit society which fosters an environment that promotes restoring health, personal growth and a return to society for individuals with a mental illness through advocacy and providing direct programs and services.

Covenant House

575 Drake Street (young women)
Vancouver BC V6B 4K8

Website: www.covenanthousebc.org

326 West Pender Street, (young men)
Vancouver, BC V6B 4K8

Covenant House exists for those young people for whom there is often no one else — young people aged 16 - 24 who have either willingly fled physical, emotional and/or sexual abuse or those who have been forced from their homes.

Deltassist Family Services

9097 120th Street
Delta BC V4C 6R7

Website: www.deltassist.com

Deltassist Family and Community Services Society is a non-profit society that provides integrated and enhanced family and community services to the residents of Delta and the surrounding areas.

First United Church

320 East Hastings Street
Vancouver BC V6A 1P4

Website: www.firstunited.ca

First Church has always served those in need. The outreach work at First tries to keep pace with the growing demands to walk with those struggling with issues of addictions, mental illness, homelessness and poverty.

HiM - Health Initiative for Men

310 – 1033 Davie Street
Vancouver BC V6E 1M7

Website: www.checkhimout.ca

HIM offers counselling, STI testing services and information about HIV prevention and sexual health. Our counselling program is low-barrier and offers trauma-informed and highly queer competent counselling and support. Programs are open for gay, bi, queer men and gender diverse people. You can self-refer to this program or request support from our counselling team. counselling@checkhimout.ca ; <https://checkhimout.ca/mental-health/counselling-support/>

Jewish Family Service Agency

201 – 475 East Broadway
Vancouver BC V5T 1W9

Website: www.jfsa.ca

The Jewish Family Service Agency is a private, non-profit social service organization serving members of the Jewish and broader communities in the Lower Mainland. This agency provides resources and opportunities to strengthen and enhance the quality of life of individuals and of families as well as anticipate, identify and respond to societal and community issues and to individual needs.

John Howard Society of Victoria

2675 Bridge Street
Victoria BC V8T 4Y4

Website: www.jhsvic.ca

The John Howard Society of Victoria is a self-governing, non-profit, community-based organization concerned with the prevention of crime and its effect on the community. Its mission is to: provide services to people in conflict with the law; to understand and respond to problems of crime; to work towards the prevention of crime; and to review, evaluate and respond to needs and concerns related to the justice system in order to make our community a safer place to live.

Keeping Families Together

Website: www.keeping-families-together.com

Keeping Families Together (KFT) is a grassroots peer support group that honours parents' stories while creating connection and community for those navigating the child welfare system. Preventative: Community care and support in place of unnecessary apprehensions. Informative: Open sharing and ongoing dialogue, education and reminders related to parent, child and family rights.

Law Students' Legal Advice Program (UBC)

Website: <https://www.lslap.bc.ca/>

The Law Students' Legal Advice Program (LSLAP) is a non-profit run by law students at the Peter A. Allard School of Law at the University of British Columbia. We provide free legal advice and representation to clients in the Lower Mainland who would otherwise be unable to afford legal assistance.

Men's Therapy Centre

3491 Saanich Rd#301
Victoria BC V8X 1W8

Website: menstherapycentre.ca

The Men's Therapy Centre is a non-profit society based in Victoria, BC. The Men's Therapy Centre provides treatment and support services to adult and late adolescent males who are survivors of physical, emotional or sexual trauma as well as support for their clients' significant others.

MOSAIC

5575 Boundary Road
Vancouver BC V5R 2P9

Website: www.mosaicbc.com

MOSAIC is a multilingual non-profit organization dedicated to addressing issues that affect immigrants and refugees in the course of their settlement and integration into Canadian society. MOSAIC's mandate is to support and to empower immigrant and refugee communities, helping them to address critical issues in their neighbourhoods and workplaces.

Native Courtworker and Counselling Association of British Columbia (NCCABC)

207 – 1999 Marine Drive
North Vancouver BC V7P 3J3

Website: www.nccabc.ca

The NCCABC is a provincial organization with a thirty-five-year history of providing services, including counselling to Indigenous peoples in conflict with the law.

Northshore Women's Centre

North Shore Women's Centre
131 East 2nd St North Vancouver

Website: <https://www.northshorewomen.ca/>

Located in North Vancouver, BC, the North Shore Women's Centre is dedicated to improving the social, economic, legal and political status of women, and encourages and supports self-empowerment by acting as a resource and a catalyst for change, from feminist perspectives. We aim to provide women with access to resources and assist them with life choices, actively address violence against women at all levels of the community, challenge sexism and discrimination in the community, and work towards the elimination of the feminization of poverty.

Our Place

919 Pandora Avenue
Victoria BC V8V 3P4

Website: www.ourplacesociety.com

Our Place is a non-profit society formed by the alliance of the Open Door and The Upper Room in 2006. Our Place provides transitional housing, meals, support and advocacy, hygiene facilities, training and more, while striving to give people a hand up, not just a hand out.

Pacific Association of First Nations Women (PAFN)

2017 Dundas Street
Vancouver BC V5L 1J5

Website: www.pafnw.wordpress.com

PAFN exists to promote establish and maintain communication and information sharing between First Nations women, women's groups and all levels of Government within the Province of BC; to provide a holistic, social, spiritual, psychological and educational support network for First Nations Women; to research, identify and advocate on civic and social welfare issues that impact the health and well-being of First Nations women who live in BC, including but not limited to: health care, justice, family violence and housing; to develop and provide holistic, culturally appropriate health related services for First Nations women and their families; and to encourage and foster the preservation, facilitation and sharing of Aboriginal culture. PAFN achieves these goals with culturally-safe programs and services.

Progressive Intercultural Community Services Society (PICS)

205 – 12725 80th Avenue
Surrey BC V3W 3A6

Website: www.pics.bc.ca

The Progressive Intercultural Community Services (PICS) Society is a registered non-profit society, charitable organization and United Way member agency that seeks to build a healthy and just society which values all cultures. To remain effective and dynamic, PICS continues to build on its strengths in partnership with the South Asian community.

The Law Centre

Suite 225 – 850 Burdett Avenue
Victoria BC V8W 0C7

Website: www.thelawcentre.ca

The Law Centre of the University of Victoria provides advice, assistance and representation to clients who cannot afford a lawyer. Thousands of persons living in the Capital Regional District are served annually. The Law Centre also provides legal education programs to the public.

Salal Sexual Violence Support Centre

1424 Commercial Dr
Vancouver BC V5L 5G2

Website: www.salalsvsc.ca

Salal (formerly WAVA) provides support services to survivors of sexualized violence who have shared experiences of gender marginalization: cis and trans women, Two-Spirit, trans and/or non-binary people. Salal advocates for social and systemic change through education, outreach and activism.

S.U.C.C.E.S.S

28 West Pender Street
Vancouver BC V6B 1R6

Website: www.success.bc.ca

S.U.C.C.E.S.S is a multi-service agency established to promote the well being of all Canadians and immigrants. S.U.C.C.E.S.S encourages participation in the community through delivering services in five major areas: social services, employment services, business and economic development services, training and education services, and health services.

Surrey Women's Centre

Website: www.surreywomenscentre.ca

We are a women's crisis centre, located in Surrey, working in collaboration with the medical and justice communities for the safety and care of women and children escaping violence. We protect women and girls. We are often the first place women call for help – 24 hours, 7 days a week, 365 days a year – be it emergency assistance or ongoing emotional support. Comprehensive support is available from the moment of assault, with assistance medically, emotionally, and legally – and onward, at any stage of recovery and healing.

Vancouver Aboriginal Community Policing Centre

1719 Franklin Street
Vancouver BC V5L 1P6

Website: <https://vacpc.org/>

The Vancouver Aboriginal Community Policing Centre Society (VACPC) was incorporated in 2006 as a non-profit society by the Vancouver Aboriginal community. It was created to address social justice issues, improve safety for Aboriginal people and build the relationship between the Vancouver Police Department (VPD) and the Aboriginal community through education, awareness and dialogue. The VACPC offers advocacy, victim assistance, referrals, education, awareness and culturally relevant programs that promote crime prevention and safety.

Vancouver Women's Health Collective

29 West Hastings Street
Vancouver BC V6B 1G4

Website: www.womenshealthcollective.ca

The Vancouver Women's Health Collective is a non-profit organization helping self-identified women foster health, wellness and equity through feminist approaches to advocacy, shared knowledge and low-barrier programs and services.

Victoria Disability Resource Centre

817 Fort Street
Victoria BC V8W 1H6

Website: www.drcvictoria.com

The Victoria Disability Resource Centre is a not-for-profit organization that helps people with all types of disabilities lead independent lives - under their control and by their choice. The DRC is a link between clients, the community organizations who serve them and services that benefit them.

Victoria Native Friendship Centre (VNFC)

231 Regina Avenue
Victoria BC V8Z 1J6

Website: www.vnfc.ca

The VNFC mandate is to encourage and promote the well-being of Urban Aboriginal People, by strengthening individuals, family, and community.

Victoria Immigrant and Refugee Centre Society

1 - 1004 North Park Street
Victoria BC V8T 1C6

Website: www.vircs.bc.ca

The Victoria Immigrant and Refugee Centre Society (VIRCS) is a non-profit organization founded in November 1989 by three former refugees. The centre helps immigrants, refugees, new Canadian citizens, and visible minorities settle and adapt into new lives in Greater Victoria. The multicultural staff annually serve an average of 3,000 clients from all over the world. VIRCS provides a wide range of services to its target group, assisting them with everything from settling in Victoria to finding a job.

Victoria Women's Transition House

Community Office 6611
100 – 3060 Cedar Hill Road
Victoria BC V8T 3J5

Website: www.transitionhouse.net

Victoria Women's Transition House provides women who with help who need a safe place to stay, counselling, support and referrals. Programs include a 24-hour crisis line, shelter, counselling and support, programs for older women, homelessness prevention, and more.